

Strategic Problem Solving & Decision Making incorporating AI Tools

Using “Business think” and incorporating AI to create a problem-solving machine

About the Course

Are you ready to revolutionise the way you think, decide, and solve? This transformative course is designed for professionals, leaders, and curious minds who want to sharpen their problem-solving edge and make smarter decisions, faster.

We begin by cracking open the vault of your mental potential using three powerful metaphors. We look at problem solving tools and treating problems instead of symptoms and we explore how artificial intelligence is reshaping decision-making and problem solving.

Course Topics:

- We investigate 3 metaphors to opening our problem-solving mind.
- Is creative thinking the catalyst for problem solving?
- Problem-solving tools
- 7 Decision-making models – intuition and experience; autocratic, consultative or collaborative; creative decision making and other.
- 6 Steps for Root Cause Analysis - Define the problem; collect data; causal factors; root cause; develop and implement solutions and monitor and evaluate.
- How AI can help in decision making and problem solving.



Prequalified Supplier Arrangement

Course Details

Delivery: Virtual or In-house

Structure: Interactive Workshop

Time: 1 day

Class Size Max 15

Cost On Request

The Trainer: Mario Cortés

Mario Cortés is a highly skilled professional trainer and assessor with over 20+ years' experience in project management, corporate training and leadership development.

His energetic training style is both informal and informative, adding a level of entertainment to ensure participants remain engaged in the learning.

As a trainer-assessor for the Diploma of Project Management, Mario's other talents include working as a Project Manager; Change Management expert; keynote speaker; MC and author.

