

Giving Constructive Feedback

Equip your team with the skills to give and receive feedback that motivates, engages and improves performance.

Synopsis

As a leader of people, delivering feedback is hard, but necessary. It builds trust by inspiring collaboration. It helps managers motivate staff members. It encourages positive behaviour by rewarding it.

Receiving positive and constructive criticism and feedback makes people feel satisfied with their work.

Topics include:

- Constructive versus destructive feedback
- Characteristics of constructive feedback
- Feedback self-appraisal
- Getting their inputTwo-way feedback
- Practicing assertiveness and empathy
- 180 and 360 degree feedback
- Skills practice

Our trainers

Our specialist facilitators bring years of Local Government training experience to guiding and inspiring participants, helping them build confidence and capability across a wide range of disciplines. Join us for this lively, instructor-led, interactive, and practical course designed to enhance skills and support participants in navigating real-world challenges.

Peak Services is a pre-qualified supplier on Local Buy Arrangement:
Training Services LB327



Audience

Our courses are specifically designed for Queensland Local Government officers, delivered by experienced facilitators and enriched with practical local government content. Each program has been developed to suit the needs and priorities of your council, ensuring relevance and impact for your chosen audience.

Workshop details

Delivery: In-house.

Duration: 1 day interactive workshop.

Class size: Maximum 15.

Price: Please contact Peak Services for course fees or a proposal for on-site or in-house training.