

Managing and Leading Performance - 1 Day

Recognise the links between individual, team and council objectives

Synopsis

Performance management and feedback are vital components of any manager's role. This workshop is designed to highlight the importance of practising effective performance management (an ongoing process), rather than simply performance appraisal (completing that performance appraisal once or twice a year – or less!).

If you don't already recognise the importance of effective performance management, you will by the end of this workshop. Participants will feel valued and recognised and more likely to assist in achieving council's goals and objectives.

Course Topics

- Learnings and applications
- Self-evaluation of Performance Management
- From Performance Appraisal to Performance Management
- Organisational culture
- The Performance Management cycle
- Understanding Performance Management
- Setting SMARTA goals
- Aligning goals with org. goals and KPIs
- Communicating expectations
- The G.R.O.W. coaching model
- Training and developing staff
- The Johari window
- Reward and recognition
- Managing poor or unsatisfactory performance
- Providing effective performance reviews

Course Details

Delivery: Inhouse or virtual delivery

Structure: Workshop / interactive

Time: 1 day

Class Size: Up to 15

Cost: On request

The Trainer

With over 32 years experience in the human resources and management consulting fields, Narayan has provided a vast array of training and services to a range of organisations, including Local, State and Federal government agencies. He provides a very strong adult learning focus to his training. He ensures that it is experiential, practical and closely linked to workplace needs and realities.



Prequalified Supplier Arrangement