

Strategic Problem Solving

Using “Business think” to create a problem-solving machine

Synopsis

It is difficult to get to the cause of a problem when organisations are dealing with “band aid” solutions. Band-aids only mask the symptoms but never address the real challenges.

Using the latest tools for “Business Think”, in this course we provide practical ways of changing the “deny/blame/justify” culture into a problem-solving machine.

Course Topics

Our course topics include:

- Reality check – where are we now?
- Fighting fires or solving problems?
- Diagnostic Tools:
 - ✓ 5 Steps to problem solving
 - ✓ Dissecting the problem-solving team
 - ✓ Better decisions

Course Details

Delivery:	Inhouse
Structure:	Interactive Workshop
Time:	1 day
Class Size:	Max 15
Cost:	On request

About the Trainer



Mario Cortés is a highly skilled professional trainer and assessor with 20+ years’ experience in project management, corporate training and leadership development.

His energetic training style is both informal and informative, adding a level of entertainment to ensure participants remain engaged in the learning.

As a trainer-assessor for the Diploma of Project Management, Mario’s other talents include working as a Project Manager; Change Management expert; keynote speaker; MC and author.